

- To:All Vendors Bidding on The College of New JerseyLeasing of Multifunction Printer-Copier-Scanner-FAX (MFPs)
- From: Lauren Manning Finance & Business Services
- Date: February 23, 2024

ADDENDUM NO. 1

ISSUE DATE: February 28, 2024

REFERENCE: The College of New Jersey Leasing of Multifunction Printer-Copier-Scanner-FAX (MFPs) Bid No. AB240012

Date of Original Bidding Documents: February 14, 2024

INTENT: This Addendum forms a part of the Contract Documents and modifies the original Bidding Documents and Prior Addenda if any, as identified above.

Vendor Questions

Section A: General & Option Related Questions

Question 1a: Section 3 FAXING - *Ability to send and receive a fax using an MFP with Fax to email capabilities for designate units that require faxing.*

Am I correct in saying that you do not want or need analog fax boards on the new MFP's? Are you currently using some electronic fax solution in your environment that does not require fax boards on the MFPs? If so, can you tell us what the name of that solution is? Would you like us to just configure the Email to Fax Scan Action in PaperCut itself which is quick and easy to enable, centrally managed and allows this to be available for assigned users at every PaperCut-enabled MFP?

Response: Fax boards were added as an accessory. Please provide a cost per fax board on the cost sheet as an accessory. We currently have approximately 75 copiers that are fax capable.

Question 2a : Section 3 FINISHING OPTIONS - OTHER

- additional memory,
- additional hard disk drive capacity.

You specified which volume bands need paper trays and paper capacities, but you did not specify which models need these finishing capabilities, additional memory, or additional hard disk capacity so is this going to be an add-on once a vendor is selected?

Response: Yes. Please provide pricing for options as specified in the RFP on the cost sheet. Use an additional sheet if necessary.

Question 3a: On page 5 under the printing and copying. It specifies that the copiers need to perform b/w print and copy. But on the list of devices you have a mix or color & b/w. Is the college looking for ONLY black & white copiers? Or a mix as stated on the list.

PRINTING and COPYING

- perform black and white print and copy,
- be double-sided/two-sided (duplex) copying/printing capable,
- have enlargement, reduction, zoom and collate capabilities.

Response: The College is requesting a mix of b/w and color. Currently there are approximately 60 b/w only printers.

Question 4a: On page 7 where it states - options that may be requested. Are these to be included as part of all of the Copier configurations when we are ready to submit the proposal? These are not listed in the technical specifications but are as items that May be requested.

Response: Please provide costs for compatible machines on the cost sheet, provide pricing for options as specified in the RFP on the cost sheet. Use an additional sheet if necessary.

Question 5a: Section 3 /Additional MFP Specifications for Some MFPs – if these include additional options (i.e. Saddle stitch Booklet Finishers, High-Capacity Paper Decks, Folders), how would you like to see this pricing presented? Is there a spreadsheet template for us to use or should we create a simplified version to complement the main pricing sheet?

Response: Yes. Please provide costs for compatible machines on the cost sheet, provide pricing for options as specified in RFP on the cost sheet. Use an additional sheet if necessary.

Question 6a: For lower speed models, can internal finishers be used or does the college wish to have external finishers on all devices?

Response: Internal where the models call for internal and external if it is an accessory.

Question 7a: Can the printer speeds be within 5 pages per minute of the specified values if needed?

Response: Yes, printer speeds within 5 pages per minute of the specified value is fine.

Question 8a : For Machines with speeds of 45 PPM or less, is 11x17 required?

Response: Yes

Question 9a: Should fax be included on all devices or as a separate line item.

Response: Fax boards were added as an accessory. Please provide a cost per fax board on the cost sheet as an accessory. We currently have approximately 75 copiers that are fax capable.

Question 10a: Should finishing be included on all devices or as a separate line item.

- a. Saddle Stapling?
- b. Bi-Fold?
- c. Tri-Fold?

Response: Please provide pricing for options as specified in the RFP on the cost sheet. Use an additional sheet if necessary.

Question 11a: What copiers require the "additional MFP Specifications for some MFPS"?

Response: Please provide pricing for options as specified in the RFP on the cost sheet. Use an additional sheet if necessary.

Question 12a: Is it possible to schedule a walk-through, and if so, how can it be arranged?

Response: Walk through will be scheduled after selection of proposal.

Question 13a: Section 3 Technical Specifications - PAPER USED and PAPER CAPACITY (pg.14) - do you want those options priced out as accessories or does every single model need high-capacity envelope feeders or very high-capacity envelope feeders?

Response: Please provide pricing for options as specified in the RFP on the cost sheet. Use an additional sheet if necessary.

Question 14a: Section 3 TECHNICAL SPECIFICATIONS(pg. 16) in the specifications section under the Paper Used and Paper Capacity section, do you want those options priced out as accessories or does every single model need high-capacity envelope feeders or very high-capacity envelope feeders?

Response: Please provide costs as an accessory.

Question 15a: Are staples to be included in the consumable pricing?

Response: YES

Question 16a: There is reference to envelope feeder and high-capacity envelope feeder, how many machines require this feature/accessory?

Response: Please provide pricing for options as specified in the RFP on the cost sheet. Use an additional sheet if necessary.

Question 17a: Is it acceptable to only offer Internet/Web based training?

Response: No

Section B - Current Volumes

Question 1b: Can the College provide device volumes by model or totals of B/W and Color copies?

Response: See attached MFP volume.pdf

Question 2b: Can you give us some idea what the total volumes are for both color and black and white during this current lease term which is expiring in September? (I believe the volumes would be from 9/2021 until now or 29 months if you are on a 36-month lease coming due 9/2024)

Response: See attached MFP volume.pdf

Question 3b: Can you provide a breakdown of volumes (monthly usage) of the MFP's in regard to color and b/w prints?

Response: See attached MFP volume.pdf

Question 4b: Can you please provide print volume reports (mono and color) for the devices?

Response: See attached MFP volume.pdf

Section C - Cost Structure Related Questions

Question 1c : Cost Structure Questions - You indicate that there is a cost structure (which contains multiple items such as 3 year total lease, monthly lease cost, and an option for 2 one year extensions that the bidder must propose per an attached cost sheet, but your sheet does not have an area for the 2 one year extensions. Should we simply add that next to the Total Lease Cost?

Response: Please provide the cost for the 3 years, indicate the cost for the two (2) one (1) year extensions on another sheet and attach it to your proposal.

Question 2c: On page 11 SERVICE and SUPPLIES and page 13 COSTS States the College is asking for a CPC service cost structure for B&W and Color images that includes service and supplies (excluding paper). Is the service CPC to include staples?

Response: Yes

Question 3c: On page 19 the Evaluation Criteria states that weighted value will be applied to Cost, and all elements stated in sections 3,4 & 5. On page 9 the judging criteria includes diversity in team and subcontractors. Can you

provide clarity to the weighted value being applied to vendors meeting one or more of the State's Set Aside Programs; SBE, DVOB or MWBE?

Response: This bid is not a Set Aside; therefore, no weighted value applies.

Question 4c: On page 7 of 11 there are additional MFP specifications/accessories for "some MFPs", how should the pricing be proposed since the quantity and model are not provided for where these capabilities are required?

Response: Please provide a base unit cost along with costs for additional accessories.

Section D - Paper Cut & Other Technology Related Questions

Question 1d: Section 1 COMPUTER NETWORK ENVIRONMENT - Wireless devices can also print to MFPs across campus. Students, faculty and staff can use a mobile device, ex. smartphone and laptop computer, to print wirelessly to a print queue and release the print job at the MFP.

Are you currently using PaperCut Mobility Print feature for your students, faculty and staff to print and release the print jobs from their mobile devices? If not, is this something you would consider in order to satisfy the mobile device printing requirement as it is all tracked and centrally managed?

Response: Mobilityprint is already in use at TCNJ. As long as the chosen models support Papercut Embedded software, this should be supported and would meet our requirements.

Question 2d: Should per unit pricing include PaperCut embedded licenses and support for every device or only on the devices count that currently use papercut?

Response: Every device should include the Papercut Embedded licenses and support.

Question 3d: Do any of the Papercut controller MFP's use Coin-OP /Jamex payment controllers? How many?

Response: None of these are in use - everything ties into Papercut via card numbers. Guest cards are generated in the same way.

Question 4d: Page 35, 3.4: Termination of Contract, Does the Cancel for Convenience clause pertain to the service contract only or the master lease agreement as well?

Response: It is for both the contract and the lease

Question 5d: Will the new vendor be responsible for the M&S on the existing PaperCut? If so, can you provide all the licensing information necessary for renewal.

Response: There is an existing agreement for backend/server licensing. We only require the licensing for Papercut Embedded software on the MFPs themselves.

Question 6d: Section 3: SCANNING – *be OCR enabled*. Are you currently using the PaperCut Integrated Scanning feature to Scan to Network and Scan to Email being that it is centrally configured and managed? And are you then using the already-included OCR feature within PaperCut? Or are you using the native scanning functions on each of the 138 individual Canon MFP for scanning to email and network folder? If you are using the native function, would you like for us to include the PaperCut Integrated Scanning instead so it is easier on the IT staff to configure and manage?

Response: We are using Papercut Embedded to authenticate the built-in copy/scanning functions. We do not currently have printers that support integrated scanning with Papercut. If it is an option that is included with the papercut embedded licenses, we would like to pursue this.

Question 7d : Section 3 SECURITY and TRACKING - *have a mailbox function for the storage, retrieval and reproduction of documents and images.* Can you elaborate on this function and usage more? Are you referring to PaperCut?

Response: We are using Papercut Embedded to authenticate the built-in copy/scanning functions. We do not currently have printers that support integrated scanning with Papercut. If it is an option that is included with the papercut embedded licenses, we would like to pursue this. However, this requirement can be met via Papercut or with built-in functions as long as we can use functions such as scan-to-email, etc.

Question 8d: Can you provide the actual PaperCut license file so that we can see the exact number of current embedded licenses, and support term? If not, can you kindly provide a screenshot of the PaperCut "About" tab which shows the number of embedded licenses, support term and customer CRN number?

Response:

Here is the existing license information, however, we will be upgrading this prior to the project with the additional server licensing required. We are asking for the embedded licenses for the printers themselves from your end.

Licensed to The College of New Jersey

Customer reference number C-XVX4YZ

Licensed version 23

Licensed users Unlimited

Licensed devices & connectors 112 (Currently 36 used) DEVICE TYPE LICENSED IN USE Boscop VCC Connection 15 0 Canon Embedded 22 21 Cartadis cPad Connection 15 0 Copicode-IP Connection 15 0 ITC Systems Copier Terminal 15 15 Jamex Netpad 15 0 m3i Maestro 15 0 Licensed release stations 1 (Currently 0 used)

Licensed User Clients for Advanced Account Selection Unlimited

Licensed site servers Unlimited

Support valid until Jun 27, 2024 (122 days remaining)

Software updates available until Jun 27, 2024 (122 days remaining)

Licensed modules Print Control Module Blackboard Payment Gateway 1 CBORD Odyssey/CSGOLD Payment Gateway 1 Cardsmith Payment Gateway 1 Heartland Payment Gateway 1

Paper-Less Widget 1,000,000

Issued on Nov 29, 2023

Issued by PaperCut Software International Pty. Ltd. Your support ID PS345132-5978

Question 9d: Can you provide the current version of PaperCut, and also the current Server OS as well on the Primary Application Server? Are there any PaperCut Secondary Servers in use (Additional Print Servers with PaperCut also installed on them)? If so, can you just let us know the Server OS running on those?

Response: Version: 22.1.3 (Build 66961) but will be updated to 23+ prior to the project. The OS is Windows Server 2016. No secondaries but there is a MobilityPrint server on Server 2016.

Question 10d: Do you currently charge students for prints and if so do you have any Payment Gateway integration(s) with PaperCut now such as Blackboard, for students to replenish funds?

Response: Yes, Blackboard is in use behind Papercut as a payment gateway.

Question 11d: Can you confirm what version of PaperCut TCNJ is using?

Response: Version: 22.1.3 (Build 66961) but will be updated to 23+ prior to the project.

Question 12d : Is the PaperCut owned by TCNJ?

Response: Yes it is currently in use on Campus.

Question 13d: All of our products are Papercut MF compatible (Kyocera). Are you handling the transfer of the Papercut licenses or do you require us to do that for you?

Response: We will handle the Papercut backend/server licensing. We require Papercut Embedded licenses with the printers that are being purchased.

Question 14d : Section 3: SCANNING(pg.14) – *be OCR enabled*. Are you currently using the PaperCut Integrated Scanning feature to Scan to Network and Scan to Email being that it is centrally configured and managed?

And are you then using the already-included OCR feature within PaperCut? Or are you using the native scanning functions on each of the 138 individual Canon MFP for scanning to email and network folder? If you are using the native function, would you like for us to include the PaperCut Integrated Scanning instead so it is easier on the IT staff to configure and manage?

Response: We are using Papercut Embedded to authenticate the built-in copy/scanning functions. We do not currently have printers that support integrated scanning with Papercut. If it is an option that is included with the papercut embedded licenses, we would like to pursue this.

Question 15d: Section 1 CAMPUS TCNJ ID CARD - The College uses TCNJ ID Cards and Transact's eAccounts for identification, commerce and security management. The physical "GetIt" Cards are Mifare Classic 1k with magnetic stripe. The College is utilizing the embedded NFC chip to store an encrypted ID number as well as track 2 of the magnetic stripe. TCNJ also has recently deployed Mobile Credentials on iOS and Android, utilizing their wallet functionality along with Transact's eAccounts.

Who is the provider of the TCNJ ID cards, as well as the Apple Wallet, and Android Wallet credentials and mobile credential portal? Are all credentials used for door access? If so, do you know the make of the readers currently being used? If these credentials are also being used on the current fleet of MFP's, can you provide that reader type/make? (The reason we ask is because there is some different technology and readers, depending on the types/reads/credentials, etc.

Response: Transact is the provider of the NFC readers. Mobile credentials are provided via their eAccounts app. The existing readers that are in place are PS4101-USB-OF. All credentials are used for door access as well.

Question 16d : Regarding VPAT. There seems to be a discrepancy as to whether it is required or not. On page 3, it's not required in the table, but on page 8 it states that Technology vendors must submit a Voluntary Product Accessibility Template (VPAT) along with their proposal as a further confirmation. Please clarify.

Response: Yes, VPAT is required.

Question 17d: Section 2 MFP DEVICE MANAGEMENT - *The College needs an Internet/Web based MFP device management solution(s) that includes but is not limited to providing the following abilities to:*

Can we provide a nice On-Premises central management tool to keep the access to your MFP's secure and allow all the full management capabilities you require, and provide you with a user-friendly portal for service requests, toner orders, call and order statuses, etc?

(Most IT staffs will use the Fleet Management Utility itself, and we provide department contacts with access to the service, toner request portal)

Response: An on-premises, web accessible tool would meet the requirements.

Question 18d: Is the use of TCNJ ID cards, Apple Wallet and Android Wallet limited to authentication for access to MFPs for print release, copy and scan functionality?

Response: In reference to the printers, yes, it is only used for authentication for these functions.

Question 19d: Would the optional magnetic stripe readers need to work simultaneously with the NFC capable readers, or would the magnetic stripe readers be used in place of the NFC capable readers on select devices at the college?

Response: The magnetic stripe readers would be used in place of NFC readers. This would be a unique situation for a very small amount of printers designated for guest printing.

Question 20d: Can you provide the current make and model of card readers being used at the college today on the Canon devices?

Response: PS4101-USB-OF

Section E - Canon Related Questions

Question 1e: Is the Canon direct or a dealer? If it's a dealer, which dealer?

Response: The Canon lease is direct.

Question 2e: Section 1 /PURPOSE & INTENT To aid in the transition of the College's fleet of MFPs the incumbent vendor shall be responsible for reimbursing the College or providing a billing credit for any fees associated with removal, erasure, or destruction of current MFP hard drives. The maximum amount the incumbent shall be responsible for is \$30,000.

Do you know what the approximate charge is from your current vendor to satisfy the removal, erasure, or destruction of the 128 current MFP hard drives?

Response: No

Question 3e: Will the incumbent Canon be responsible for removing all their existing equipment?

Response: At the end of the term of the contract, Canon is responsible for the deinstallation, wrapping and packing, and removing the MFP fleet at no additional cost to the College. Canon agreed to this.

Section F - Lease, Contract & Termination Related Questions

Question 1f: In section 1 overview, it states a \$30,000 credit for removal, erasure, or destruction of hard drives. Does this refer to outgoing devices (Canon) at time of installation, or at termination of new lease? If it references outgoing devices would the college allow the new servicing dealer to removal/erasure/destruction of the HDDs themselves?

Response: At the end of the term of the contract, for the new MFP fleet provided by Vendor, at no additional cost to the College, provide physical destruction of all MFP fleet hard disk drives (HDD), with certifying paperwork, and replace all MFP fleet hard disk drives (HDD, provide all MFP fleet hard disk drives (HDD) removal and delivery to the College's MFP Project Manager, and replace all MFP fleet hard disk drives (HDD).

OR

Purge all HDD data on all of the MFP fleet hard disk drives (HDD) in accordance with the Department of Defense standard (DoD 5220.22-M) or Department of Defense standard at the time the MFP fleet is removed at the end of the contract, with certifying paperwork.

Question 2f: Page 35, 3.4: Termination of Contract If the answer to # 3 is a master lease agreement as well. Would the College of NJ consider removing Termination for Convenience considering the College can cancel for Change of Circumstances and for Cause?

Response: The College would consider that edit if requested by the selected vendor.

Question 3f: Page 35, Section 3.4: In the event that the College of NJ is unable to remove the Termination for Convenience clause, could we explore alternative terms that would align with the requirements of the leasing company? Additionally, please advise on the preferred location within the proposal to document any agreed-upon revisions.

Response: The College would consider that edit if requested by the selected vendor.

Question 4f: Would the college accept hard drive erasures that meet the US Department of Defense protocols, or are hard drive removal and returns necessary?

Response: At the end of the term of the contract, for the new MFP fleet provided by Vendor, at no additional cost to the College, provide physical destruction of all MFP fleet hard disk drives (HDD), with certifying paperwork, and replace all MFP fleet hard disk drives (HDD, provide all MFP fleet hard disk drives (HDD) removal and delivery to the College's MFP Project Manager, and replace all MFP fleet hard disk drives (HDD)

OR

Purge all HDD data on all of the MFP fleet hard disk drives (HDD) in accordance with the Department of Defense standard (DoD 5220.22-M) or Department of Defense standard at the time the MFP fleet is removed at the end of the contract, with certifying paperwork.

Question 5f: Can you provide additional information regarding the addition and decommissioning of printers?

Response: The College reserves the right to eliminate any MFPs from the MFP fleet provided by Vendor throughout the term of the contract. The cost of the lease will be reduced proportionately as outlined in Section 2.

Conversely, the college reserves the right to add MFP's to the fleet and to the lease at any time to be co termed with the existing agreement and timeline.

Question 6f: How should the lease extension to 48 or 60 months be displayed, and on which page?

Response: Please provide the cost for the 3 years, indicate the cost for the two (2) one (1) year extensions on another sheet and attach it to your proposal.

Question 7f: The first paragraph of the TCNJ General Terms (pg 31 of the RFP) states, in part, "In the event that the vendor would like to present terms and conditions that are in conflict with these terms and conditions or proposes changes or modifications or takes exception to any of The College's terms and conditions, the vendor must present those conflicts in writing prior to the submission of their proposal/bid for the required goods/services."

May the exceptions to RFP terms and conditions be submitted together with the proposal? If not, please confirm, when is the deadline for submitting exceptions to RFP terms and conditions?

Response: Yes, please submit the exceptions with your proposal.

Question 8f: Will there be a capped amount of allowable changes?

Response: No

Question 9f: Will there be any Federal Funds included?

Response: No.

Question 10f: Will the College sign a lease?

Response: Yes.

Question 11f: Page 35, 3.4: Termination of Contract, Does the Cancel for Convenience clause pertain to the service contract only or the master lease agreement as well?

Response: Applies to both. The College would consider that edit if requested by the selected vendor.

Attachments:

1. MFP Volume Report

		Total	Total	Total	Avg Mth	Avg Mth
Model #	Serial #	Volume	B/W	Color	B/W	Color
IRADV4235	RKJ15505	1	1	0	0	0
IRADV4235	RKJ17631	1	1	0	0	0
IRADV4235	RKJ16138	23	23	0	2	0
IRADV4235	RKJ17632	33	33	0	3	0
IRADV4235	RKJ17831	61	61	0	5	0
IRADV4235	RKJ17893	62	62	0	5	0
IRADV4235	RKJ16572	72	72	0	6	0
IRADV4235	RKJ16591	123	123	0	10	0
IRADV4235	RKJ16586	124	124	0	10	0
IRADV4235	RKJ17889	302	302	0	25	0
IRADV4235	RKJ17583	331	331	0	28	0
IRADV4235	RKJ17885	335	335	0	28	0
IRADV4235	RKJ16523	395	395	0	33	0
IRADV4235	RKJ17624	450	450	0	38	0
IRADV4235	RKJ17890	596	596	0	50	0
IRADV4235	RKJ16499	620	620	0	52	0
IRADV4235	RKJ17837	629	629	0	52	0
IRADV4235	RKJ17982	629	629	0	52	0
IRADV4235	RKJ17626	688	128	560	11	47
IRADV4235	RKJ17888	738	738	0	62	0
IRADV4235	RKJ16589	784	784	0	65	0
IRADV4235	RKJ17842	888	820	68	68	6
IRADV4235	RKJ18219	1,126	1,126	0	94	0
IRADV4235	RKJ17572	1,155	1,155	0	96	0
IRADV4235	RKJ17635	1,224	1,224	0	102	0
IRADV4235	RKJ16571	1,353	1,353	0	113	0
IRADV4235	RKJ16151	1,609	1,609	0	134	0
IRADV4235	RKJ17920	1,638	1,638	0	137	0
IRADV4235	RKJ17894	2,042	2,042	0	170	0
IRADV4235	RKJ16147	2,613	2,613	0	218	0
IRADV4235	RKJ16150	2,667	2,667	0	222	0
IRADV4235	RKJ17617	2,966	2,966	0	247	0
IRADV4235	RKJ17641	3,068	3,068	0	256	0
IRADV4235	RKJ17565	3,421	3,421	0	285	0
IRADV4235	RKJ17474	3,587	3,587	0	299	0
IRADV4235	RKJ17564	3,862	3,862	0	322	0
IRADV4235	RKJ17682	3,883	3,883	0	324	0
IRADV4235	RKJ17629	4,085	4,085	0	340	0
IRADV4235	RKJ17616	4,952	4,952	0	413	0
IRADV4235	RKJ17479	5,460	5,460	0	455	0
IRADV4235	RKJ17835	5,646	5,646	0	471	0
IRADV4235	RKJ17981	5,751	5,751	0	479	0
IRADV4235	RKJ17892	6,651	6,651	0	554	0
IRADV4235	RKJ17931	6,800	6,800	0	567	0
IRADV4235	RKJ16152	6,896	6,896	0	575	0

		Total	Total	Total	Avg Mth	Avg Mth
Model #	Serial #	Volume	B/W	Color	B/W	Color
IRADV4235	RKJ17919	7,183	7,183	0	599	0
IRADV4235	RKJ17933	8,620	8,620	0	718	0
IRADV4235	RKJ17944	9,435	9,435	0	786	0
IRADV4235	RKJ16113	10,370	10,370	0	864	0
IRADV4235	RKJ17932	11,007	11,007	0	917	0
IRADV4235	RKJ17443	11,230	11,230	0	936	0
IRADV4235	RKJ17576	12,306	12,306	0	1,026	0
IRADV4235	RKJ16579	12,949	12,949	0	1,079	0
IRADV4235	RKJ16566	14,350	14,350	0	1,196	0
IRADV4235 IRADV4235	RKJ17470 RKJ17924	15,194 17,114	15,194 17,114	0 0	1,266 1,426	0 0
IRADV4235	RKJ17924 RKJ16596	17,114 25,616	25,616	0	2,135	0
IRADV4235	RKJ16590 RKJ16590	39,538	39,538	0	3,295	0
IRADV4235	XWH04181	2,488	2,488	0	207	0
IRADV65551	SKA01652	16,721	2,488 16,721	0	1,393	0
IRADV65551	SKA01052 SKA02140	31,111	31,111	0	2,593	0
IRADV65551	SKA01788	69,885	69,885	0	5,824	0
IRADV65551	SKA02014	179,973	179,973	0	14,998	0
IRADV6575I	SMT01663	96,619	96,619	0	8,052	0
IRADVC3530IV3	2GU04778	400	164	236	14	20
IRADVC5240A	RRD16356	198	150	48	13	4
IRADVC5240A	RRD16334	642	413	229	34	19
IRADVC5240A	RRD17014	756	65	691	5	58
IRADVC5240A	RRD16845	3,890	1,418	2,472	118	206
IRADVC5240A	RRD16452	4,188	4,183	5	349	0
IRADVC5240A	RRD16467	4,830	1,152	3,678	96	307
IRADVC5240A	RRD15614	5,517	2,454	3,063	205	255
IRADVC5240A	RRD15691	6,111	1,617	4,494	135	375
IRADVC5240A	RRD16523	8,238	2,703	5,535	225	461
IRADVC5240A	RRD17030	9,386	5,265	4,121	439	343
IRADVC5240A	RRD15682	9,408	1,277	8,131	106	678
IRADVC5240A	RRD16637	9,498	1,688	7,810	141	651
IRADVC5240A	RRD16917	10,247	-	6,831	285	569
IRADVC5240A	RRD15686	10,295	4,798	5,497	400	458
IRADVC5240A	RRD16892	11,347	1,528	9,819	127	818
IRADVC5240A	RRD17238	12,335	4,477	7,858	373	655
IRADVC5240A	RRD16787	13,297	3,525	9,772	294	814
IRADVC5240A	RRD17176	13,356	2,778	10,578	232	882
IRADVC5240A	RRD17127	13,503	2,134	11,369	178	947
IRADVC5240A	RRD17606	14,145	1,353	12,792	113	1,066
IRADVC5240A	RRD17163	14,597	2,029	12,568	169	1,047
IRADVC5240A	RRD17240	14,940	2,918	12,022	243	1,002
IRADVC5240A	RRD17182	16,050 16,105	10,272		856 602	482 656
IRADVC5240A	RRD16836	16,195	8,320 5 5 9 7	7,875	693	656 018
IRADVC5240A	RRD14968	16,605	5,587	11,018	466	918

		Total	Total	Total	Avg Mth	Avg Mth
Model #	Serial #	Volume	B/W	Color	B/W	Color
IRADVC5240A	RRD15642	16,760	13,338	3,422	1,112	285
IRADVC5240A	RRD15706	18,140	2,416	15,724	201	1,310
IRADVC5240A	RRD17224	18,518	8,186	10,332	682	861
IRADVC5240A	RRD17019	21,694	3,011	18,683	251	1,557
IRADVC5240A	RRD13884	22,250	8,541	13,709	712	1,142
IRADVC5240A	RRD17179	22,423	2,620	19,803	218	1,650
IRADVC5240A	RRD16357	24,357	4,403	19,954	367	1,663
IRADVC5240A	RRD17222	25,219	5,797	19,422	483	1,619
IRADVC5240A	RRD14960	25,672	8,274	17,398	690	1,450
IRADVC5240A	RRD14258	26,925	26,925	0	2,244	0
IRADVC5240A	RRD15688	27,009	13,407	13,602	1,117	1,134
IRADVC5240A	RRD15650	28,427	13,637	14,790	1,136	1,233
IRADVC5240A	RRD16372	29,972	6,039	23,933	503	1,994
IRADVC5240A	RRD17229	31,857	6,707	25,150	559	2,096
IRADVC5240A	RRD16367	37,179	6,901	30,278	575	2,523
IRADVC5240A	RRD16679	39,536	8,035	31,501	670	2,625
IRADVC5240A	RRD15644	40,506	12,267	28,239	1,022	2,353
IRADVC5240A	RRD15634	41,787	5,941	35,846	495	2,987
IRADVC5240A	RRD16898	49,537	15,584	33 <i>,</i> 953	1,299	2,829
IRADVC5240A	RRD15617	66,195	12,163	54,032	1,014	4,503
IRADVC5240A	RRD16466	66,329	9,324	57,005	777	4,750
IRADVC5250	JMQ30425	2,077	231	1,846	19	154
IRADVC5250	JMQ26497	6,968	737	6,231	61	519
IRADVC5250	JMQ30443	11,952	735	11,217	61	935
IRADVC5250	JMQ30431	19,997	16,055	3,942	1,338	329
IRADVC5250	JMQ29754	23,917	3,367	20,550	281	1,713
IRADVC5250	JMQ26390	24,261	9,951	14,310	829	1,193
IRADVC5250	JMQ29227	27,698	22,816	4,882	1,901	407
IRADVC5250	JMQ28365	33,097	12,725		1,060	1,698
IRADVC5250	JMQ29326	38,776	11,405	27,371	950	2,281
IRADVC5250	JMQ29308	42,863	26,289		2,191	1,381
IRADVC5250	JMQ30961	50,101	21,125		1,760	2,415
IRADVC5250	JMQ30444	82,180	20,300	61,880	1,692	5,157
IRADVC5250	JMQ30746	109,246	1,777	107,469	148	8,956
IRADVC5540I	WXE11013	10,043	3,956	6,087	330	507
IRADVC5540I	WXE11000	12,337	1,118	11,219	93	935
IRADVC5550IV3	2JH01198	41,975	13,221	28,754	1,102	2,396
IRADVC7260	ULK05020	8,768	2,082	6,686	174	557
IRADVC7260	ULK05121	11,218	2,939	8,279	245	690
IRADVC7260	ULK04785	24,089	9,414	14,675	785	1,223
IRADVC7260	ULK05036	34,053	25,647	8,406	2,137	701
IRADVC7260	ULK05813	37,677	17,404	20,273	1,450	1,689
IRADVC7260	ULK05402	43,493	17,052	26,441	1,421	2,203
IRADVC7260	ULK04984	63,376	11,439	51,937	953	4,328
IRADVC7565IV3	2KT02696	42,614	8,685	33,929	724	2,827

Model #	Serial #	Total Volume			Avg Mth B/W	Avg Mth Color
IRADVC7570iV3	2KS00985	143,681	99,877	43,804	8,323	3,650
MF731C/733C	YDF50317	623	543	80	45	7