



To: All Vendors Bidding on The College of New Jersey
Communication Access Realtime Translation (CART) Provider

From: Lauren Manning
Finance & Business Services

Date: August 1, 2023

ADDENDUM NO. 1

ISSUE DATE: August 7, 2023

REFERENCE: The College of New Jersey
Communication Access Realtime Translation (CART) Provider
Bid No. AB240004

Date of Original Bidding Documents: July 26, 2023

INTENT: This Addendum forms a part of the Contract Documents and modifies the original Bidding Documents and Prior Addenda if any, as identified above. Acknowledge receipt of this Addendum in the space provided on the Bid Form. Failure to do so may subject Bidder to disqualification.

VENDORS QUESTIONS:

Question 1: Can The College of New Jersey provide historical data on volume? For example, how many hours of CART were required in 2022?

Response: For the 22-23 academic year, 1,275.5 hours of CART services were provided. This is typical of the level of service required.

Question 2: Are there any CART Captioning integration requirements such as Zoom, Teams, etc.? Or is it acceptable for the consumer to view CART Captioning in a separate web-browser window and/or mobile device?

Response: CART captioning is typically provided in a separate web-browser window.

Question 3: Regarding the submission of the RFP for CART services. The deadline is clear, but I have a question regarding if a flash drive as well as the hard copy are to be submitted in the same envelope. Should there also be an electronic copy submitted?

Response: Please submit a hard copy and a copy on a flash drive as well. An electronic copy is not required.

Question 4: Also, is this to be submitted via a carrier such as USPS, Fed Ex or UPS, or can it be hand delivered to the Office of Finance & Business Services, Purchasing Department?

Response: It can be submitted via a carrier OR hand delivered.

Question 5: What is the estimated and historical volume per year for CART services?

Response: For the 22-23 academic year, 1,275.5 hours of CART services were provided. This is typical of the level of service required.

Question 6: What is the current rate for CART captioning?

Response: \$99.75/hour

Question 7: Will the College accept redlines to the General Terms and Conditions?

Response: Please submit proposed redlines to the General Terms and Conditions with your bid proposal.

Question 8: Who is the current vendor?

Response: ACCU-Type CART, LLC

Question 9: Are both onsite and remote services being provided? If both are being provided, what portion of the services are being provided onsite vs. remote?

Response: Minimal to no on-site services are provided.

Question 10: What is the current hourly rate that is being charged for remote CART services? For onsite services?

Response: \$99.75/hour

Question 11: How many hours of CART services were provided during the most recent academic year? If hours are not available, how many students and/or classes required CART services?

Response: For the 22-23 academic year, 1,275.5 hours of CART services were provided. This is typical of the level of service required.

END OF ADDENDUM NO. 1